4-2012

Apr 2012 Reference Transactions by Type

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## Reference Transactions by Type

**April 2012**

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### Reference Transactions by Type

**April 2012**

- Access Services: 7
- Citation Verification: 8
- Direction & Referral: 67
- Government Publications: 4
- Library Information: 70
- Microforms: 12
- Periodicals: 16
- Photocopiers: 20
- Printer: 33
- Ready Reference: 226
- Research Assistance: 193
- Technological Assistance: 53
- No Data: 6
- **TOTAL**: 715

### Bar Chart

- Access Services: 7
- Citation Verification: 8
- Direction & Referral: 4
- Government Publications: 12
- Library Information: 4
- Microforms: 16
- Periodicals: 20
- Photocopiers: 33
- Printer: 226
- Ready Reference: 193
- Research Assistance: 53
- Technological Assistance: 6
- No Data: 715

![Reference Transactions by Type](image)
Reference Transactions by Method

- In-Person: 559
- Telephone: 55
- E-Mail: 6
- LibAnswers: 15
- SMS Text: 80

Reference Transactions by Duration

- No Data: 10
- 1 minute: 172
- 1-5 minutes: 321
- 6-15 minutes: 140
- 15-30 minutes: 52
- 30-60 minutes: 20
- 60+ minutes: 0