11-2011

November 2011 Reference Transactions by Type

Office of the Director, Adams Library
Rhode Island College, oald@ric.edu

Follow this and additional works at: https://digitalcommons.ric.edu/statistics

Recommended Citation
https://digitalcommons.ric.edu/statistics/25

This Data is brought to you for free and open access by the Office of the Library Director at Digital Commons @ RIC. It has been accepted for inclusion in Statistics by an authorized administrator of Digital Commons @ RIC. For more information, please contact digitalcommons@ric.edu.
## Reference Transactions by Type November 2011

<table>
<thead>
<tr>
<th>Type</th>
<th>Method</th>
<th>Transaction Duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Access Services</td>
<td>No Data</td>
<td>0</td>
</tr>
<tr>
<td>Citation Verification</td>
<td>In-Person</td>
<td>562</td>
</tr>
<tr>
<td>Direction &amp; Referral</td>
<td>Telephone</td>
<td>46</td>
</tr>
<tr>
<td>Government Publications</td>
<td>E-Mail</td>
<td>11</td>
</tr>
<tr>
<td>Library Information</td>
<td>LibAnswers</td>
<td>11</td>
</tr>
<tr>
<td>Microforms</td>
<td>SMS Text</td>
<td>92</td>
</tr>
<tr>
<td>Periodicals</td>
<td>TOTAL</td>
<td>722</td>
</tr>
<tr>
<td>Photocopiers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Printer</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ready Reference</td>
<td></td>
<td>202</td>
</tr>
<tr>
<td>Research Assistance</td>
<td></td>
<td>225</td>
</tr>
<tr>
<td>Technological Assistance</td>
<td></td>
<td>50</td>
</tr>
<tr>
<td>No Data</td>
<td></td>
<td>6</td>
</tr>
<tr>
<td>TOTAL</td>
<td></td>
<td>722</td>
</tr>
</tbody>
</table>

### Reference Transactions by Type

- **Access Services**: 12
- **Citation Verification**: 2
- **Direction & Referral**: 58
- **Government Publications**: 1
- **Library Information**: 58
- **Microforms**: 22
- **Periodicals**: 12
- **Photocopiers**: 24
- **Printer**: 50
- **Ready Reference**: 202
- **Research Assistance**: 225
- **Technological Assistance**: 50
- **No Data**: 6
- **TOTAL**: 722

### Reference Transactions by Type November 2011 Diagram

- Access Services: 12
- Citation Verification: 2
- Direction & Referral: 58
- Government Publications: 1
- Library Information: 58
- Microforms: 22
- Periodicals: 12
- Photocopiers: 24
- Printer: 50
- Ready Reference: 202
- Research Assistance: 225
- Technological Assistance: 50
- No Data: 6

Total: 722